**Order Policy – Olive Oil**

ΕΚΔ.01 08.07.2025

**Order Confirmation**

An order is considered **final and cannot be modified** once the following have been completed:  
• Written acceptance of the proforma invoice by the client  
• Payment of **60% of the total order value**

**Order Production**

The order will be shipped **within 15 days** from confirmation, depending on:  
• The production schedule  
• Availability of packaging materials and raw materials

🚚 **Order Shipment**

To **release the order for shipment**, the remaining **40%** of the total amount must be paid **at least 5 days before** the scheduled shipping date.

🕒 **Indicative Lead Times for Packaging Materials (in case of unavailability)**

**Packaging Material**

**Indicative Delivery Time**

Labels

up to 12 days

Metal tins

up to 25 days

Carton boxes

up to 25 days

Bottles (glass/plastic)

up to 25 days

Capsules

up to 20 days

📌 **Delays Due to Unavailability of Materials**

If any of the above materials are unavailable and a production delay occurs:  
• The client will be promptly informed of the **new estimated delivery date**  
• The **40% balance payment** will be rescheduled accordingly, based on the new shipping date

**Note:** Such delays are rare, and every effort is made to adhere to the initial production timeline.